



## **Job Description**

**Position:** Site Technician

**Job Type:** Full Time Permanent

### **About Us**

Waterloo Biofilter is one of Canada's Top Growing Companies and was recently recognized in the Globe and Mail's third-annual ranking of Canada's Top Growing Companies. Waterloo Biofilter is a Canadian-owned and operated company that develops, designs, manufactures and maintains advanced onsite wastewater treatment systems. At Waterloo Biofilter, we are committed to continuous improvement while always working with a positive energy and strong ethical code. Our core focus is to provide innovative solutions and exceptional customer experience in the area of onsite wastewater treatment and service.

Our team is comprised of high performing, fun loving problem solvers. When you enter the new Waterloo Biofilter office in Guelph, Ontario you can expect to hear laughter from the team coupled with a sense of excitement as we work to exceed our customer's expectations and better our environment. While we are proud of our product, we are also proud of our culture of having fun and operating as an extended family. Regular social events such as holiday parties, themed outfit contests, and the famous summer BBQ's are all part of what makes us who we are. If you are someone is eager to better our company and better yourself, we would love to hear from you.

### **Job Description**

The position is primarily responsible for the servicing and optimization of residential and commercial wastewater treatment systems. Technicians have specifically assigned sites, in which they are to take ownership and emphasize treatment performance. Responsibilities include field servicing, sampling, troubleshooting, data analysis, and reporting. Secondary roles will include overseeing site installations, troubleshooting customer inquiries, and responding to alarm calls. Employees must adhere to all internal and external company healthy and safety policies. The technician will act as a company ambassador to continually represent the Waterloo Biofilter brand.

## **Requirements**

- Must have strong organizational skills
- Must have strong troubleshooting skills
- Experience with common hand/power tools
- Ability to interpret and follow production, electrical, and design drawings
- Basic electrical and plumbing knowledge required
- Work independently, as well as assisting other technicians on occasion
- Graduate of Environmental Technician or related program. Wastewater Operator-in-Training (OIT) Certification preferred
- Experience with Ontario Building Code (OBC) and Ministry of Environment Conservation and Parks (MECP) regulations is considered an asset
- Clean Valid Ontario Driver's License (G designation or greater), with a good driving record
- A willingness to travel throughout Ontario, as travel is required with this position. There will also be periodic overnight stays
- English proficiency – strong verbal and written communication skills are required
- Available to work forty (40) hours per week
- Ability to lift seventy (70) pounds
- Comfortability working outside in all-season environments
- Experience with ExpandIT, Business Central 365, or Microsoft Applications is considered an asset

## **Location & specifics**

- Guelph, Ontario

**Salary:** Dependent on experience

## **Benefits**

- Full benefits package including dental, vision and drug coverage.
- Annual bonus plan.
- RSP matching.
- Company shut down between Christmas and New Years in addition to annual vacation time.
- Tuition support for further career growth and development.

## **Contact Information**

To apply please email resumes to [greg@waterloo-biofilter.com](mailto:greg@waterloo-biofilter.com)